



SCRAPBOOKING *Cruises*

IMPORTANT CRUISE INFORMATION

BOOKING FORM:

You must complete the booking form at time of booking. Final documents will not be released unless we have this form on file.

CREDITS:

Please be aware that Geelong Travel holds a group allocation of cabins for each departure. We hold a selection of cabin types based on popularity from previous cruises. We are unable to hold an allocation of Quad, Triple and Single cabins.

As group rates are traditionally cheaper than any advertisement price they don't offer on board credit.

Once our allocation is exhausted, we sell cabins based on the best rate of the day. These cruise fares sometimes have credit attached.

Once you have paid a deposit you have accepted that you are happy with the price.

GRATUITIES:

Gratuities are included in your cruise fare and cannot be removed.

INSURANCE:

Travel Insurance is compulsory. Travel insurance is designed to cover you against the unforeseen. Premium costs vary depending on age and any pre-existing medical conditions. A quote will be provided at time of booking.

NAME CHANGES:

Name changes may be permitted as long as one of the original passengers remains the same. It is recommended to do this prior to final payment as fees may apply after the balance is paid.

PASSPORTS:

Each passenger must have a valid Australian Passport with 6 months validity from your return date. If not travelling on an Australian Passport please ensure that you have the correct documentation for re-entry into Australia.

ONLINE CHECK-IN:

As part of our service and to we complete this on your behalf. To complete the online check in we require passport copy, details of the credit card that you will use on board and name and phone number of any emergency contact.

ONBOARD SERVICES:

Shore excursions, Beverage Packages, Dining Reservations and Spa Services can be booked prior to sailing online. Please visit www.RoyalCaribbean.com.au/onlinecheckin

Your cruise reservation number is noted on your Statement of Account.

DINING:

My Time Dining is confirmed for each group. This is a concept that allows guests flexibility with evening dining in the main dining room between the hours of 6:00pm-9:30pm. You can reserve a table while onboard or in advance online via the Manage My Booking section of the website.

PAYMENTS:

Payment by cash or cheque is preferred. Credit card payments are accepted however costings may vary dependent on the airline or tour operator. If payment is accepted by Geelong Travel credit cards will incur a merchant fee, 2% for Visa, MasterCard and Bankcard and 3% for Diners and American Express. If you wish to pay by direct deposit, please find below our account details:

Bank: Westpac.

Account Name: Holiday Corner Pty Ltd.

B/S/B: 033 275.

Account Number: 481 545.

***** Please ensure you put your surname in the subject field, thank you.**

SCRAPBOOKING FEE:

This is due and payable as per the date on your booking documents from Geelong Travel. Payment Fee is earlier than cruise as products are needed to be purchased in advance. 50% of this amount is non refundable. If you cancel after FULL payment has been made due to some unfortunate event, your kits will be forwarded to you after the cruise return date.

CANCELLATIONS:

In addition to any charges that are enforced by Royal Caribbean, Geelong Travel charge a cancellation fee of \$110

TRANSPORTATION:

We provide you with a cruise only costing. We are happy to assist you with flights and additional accommodation requirements. Booking of domestic flights incurs a \$30 per person booking fee.

Royal Caribbean often offers coach transfers from Sydney Airport to the Port. These transfers are approximately \$39 per person each way.

VACCINATIONS:

Please check with your Doctor if medications or vaccinations are required for your cruise.

WORKSHOP / CLASSES / SCRAPBOOKING QUERIES:

Any questions regarding the workshop and classes should be directed to Melissa Kennedy - melken777@icloud.com for answers.

Kate Lane

kate@geelongtravel.com.au
tel: (03) 5244 3866 fax: (03) 5244 3499
138 High Street Belmont, Victoria 3216

Hours: Mon, Tue, Thu, Fri 9:00 AM - 3:00 PM



GeelongTravel

Your journey begins with us